



## ***Terms & Conditions of Enrolment: Summer courses for students aged 13-18***

### *Academic year 2024-25*

Upon registration for a course (which means payment of at least the non-refundable enrolment fee, or confirmation of the Student's place by Oxford Programs Limited, as provided in Clause 3) enrolling students and their parents (or where applicable legal guardians) are bound by the following terms and conditions ("this Contract").

***The enrolling student and where applicable their parents or legal guardians must ensure that they fully understand the terms of this Contract, which is written in English, (and, if necessary, take appropriate advice to enable them to do so) before they become bound by its terms under Clause 3.3.***

***If the Student is aged over 18 at the time of entering into this Contract, they do so themselves or by their duly authorised agent acting on their behalf (although the Student shall be the party to this Contract). If the Student is aged under 18 at the time of entering into this Contract, a parent or legal guardian must enter into this Contract on the Student's behalf (and both the contracting parent or legal guardian and the Student shall be parties to this Contract).***

#### **1. Particulars**

1.1 Oxford Programs Limited will share the general facilities of the Campuses with Campus staff and students, other summer school students, other summer school organisations and Campus conference delegates.

1.2 The Student shall provide Oxford Programs Limited with their full name, address and date of birth, together with any special medical, accommodation, educational or dietary requirements, and any other information requested by Oxford Programs Limited promptly on demand and in any event not later than 60 days prior to the start date of the Course (or prior to the start date of the earliest course where the Student has registered for more than one course in any given year).

#### **2. Variations**

Save as otherwise expressly provided in this Contract no variation to this Contract shall be binding unless agreed in writing between Oxford Programs Limited (acting by a Director of the company) and

the Student.

#### **3. Non-refundable enrolment fee**

3.1 In order to secure their registration for the course or courses booked, the Student shall pay to Oxford Programs Limited a non-refundable enrolment fee, in pounds sterling, in such sum as may be stipulated when the appropriate course is selected on the webpage at [www.oxford-royale.com/apply](http://www.oxford-royale.com/apply), or the aggregate of such sums where more than one course is being booked.

3.2 Save as otherwise provided by clause 3.3, this Contract is conditional upon the payment by the Student to Oxford Programs Limited of a non-refundable enrolment fee in the amount referred to in Clause 3.1. By paying the non-refundable enrolment fee the Student communicates their acceptance of this Contract, but this is without prejudice to any previous acceptance by the Student of this Contract.

3.3 Upon receipt of such non-refundable enrolment fee by Oxford Programs Limited from the Student or on the Student's behalf this Contract shall come into and be of effect.

#### **3B. Payments**

3B.1 Any payment made by the Student (or on the Student's behalf) to Oxford Programs Limited shall be made by bank transfer, by debit or credit card transaction (made by the card holder), or by any other method made available by Oxford Programs Limited through their selected payment provider only.

3B.2 The Student is responsible for covering any applicable bank charges when making payments to Oxford Programs Limited.

#### **3C. Booking incentives**

Oxford Programs Limited may from time to time offer various booking incentives. Any incentive available at the time of original booking shall apply to the booking in accordance with its own stated terms and, where any such incentive applies, shall take precedence over the terms of this Contract insofar as it may conflict with them. Any incentive which had expired or ceased to be available at the time of booking shall not apply to the booking. Any incentive which may be made available subsequent to the time of booking shall not apply to the booking unless Oxford Programs Limited in its absolute discretion determines to extend such incentive to existing bookings.

#### **4. Balance payment**

4.1 The sum of 100% of any monies owing to Oxford Programs Limited (including but not limited to the balance of any Course fees) shall be paid by the Student or on the Student's behalf to

Oxford Programs Limited not later than 90 days before the start date of the Course. Where the Student has registered for more than one course in any given year, all monies owing to Oxford Programs Limited in respect of all such courses shall be paid not later than 90 days before the start date of the earliest of those courses.

4.2 If any amount remains unpaid after its due date, the Student shall pay to Oxford Programs Limited in addition interest thereon at 8 percent compounded and added to capital per calendar month (or part thereof) from the due date until the date of payment (irrespective of whether the date of payment is before or after any judgment or award in respect of the same) without prejudice to any other rights or remedies of Oxford Programs Limited.

4.3 All payments shall be made by the Student or on the Student's behalf without set-off or deduction of any kind in Pounds Sterling.

4.4 Prices are subject to change and reasonable notice will be given of any such change. Oxford Programs Limited reserves the right to make changes to Course fees to take account of error, omissions, or other factors.

4.5 In the event that the Student registers less than 90 days before the start date of the Course they shall pay on registration the full amount of the Course fees.

4.6 For the avoidance of doubt, and without prejudice to any other part of this Contract, the Student will not be permitted to commence the Course if any monies owing to Oxford Programs Limited remain unpaid by the start date of the Course, and in such circumstances Oxford Programs Limited may terminate this Contract pursuant to Clause 6.

#### **4B. Your right to cancel within 14 days**

4B.1 The Student has the right to cancel this Contract, without giving any reason, within 14 days of its coming into effect in accordance with clause 3.3 ("**Cancellation Period**").

4B.2 To exercise the right to cancel, the Student shall inform Oxford Programs Limited of their decision to cancel this Contract by a clear written statement sent by email to [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk), or by post to Oxford Royale, Triumph House, Parkway Court, John Smith Drive, Oxford, OX4 2JY, United Kingdom. The Student may use the model cancellation form available on the website of Oxford Royale, but it is not obligatory to do so.

4B.3 To meet the cancellation deadline, it is sufficient for the Student to send their communication concerning their exercise of the right to cancel before the Cancellation Period has expired.

Oxford Royale is a part of Oxford Programs Limited, a company registered in England as company number 6045196, registered office at 264 Banbury Road, Oxford, OX2 7DY. Tel: +44 (0) 1865 954 800, [www.oxford-royale.com](http://www.oxford-royale.com), [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk)

4B.4 If the Student cancels this Contract in accordance with this Clause 4B, Oxford Programs Limited shall reimburse to the Student all payments received from them. The reimbursement shall be made without undue delay, and not later than 28 days after the day on which Oxford Programs Limited receives the Student's decision to cancel this Contract. Oxford Programs Limited can only make the reimbursement using the same means of payment as the Student used for the initial transaction. Where payment or part payment has been made by or on behalf of the Student using a voucher issued by Oxford Programs Limited, the value of the voucher shall be refunded in the form of another voucher in accordance with the terms of the original voucher.

4B.5 If the Student requested that the performance of services begin during the Cancellation Period (including by booking a course which commences during the Cancellation Period), the Student shall pay Oxford Programs Limited an amount which is in proportion to the services which have been performed up to the point at which Oxford Programs Limited receives the Student's communication of cancellation of this Contract, in comparison with the full coverage of the Contract.

#### **5. Cancellations, terminations and refunds not falling within Clause 4B**

This Clause shall apply to any cancellation by the Student not falling within Clause 4B and shall be without prejudice to that clause. No purported cancellation shall be of effect unless given in writing (by email to [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk), or by post to Oxford Royale, Triumph House, Parkway Court, John Smith Drive, Oxford OX4 2JY, United Kingdom) in legible and unambiguous English. Any such cancellation shall be of effect only from the date of actual receipt by Oxford Programs Limited and shall be on the following terms:

##### **5.1 Enrolment fee**

No refund of the enrolment fee paid under clause 3 will be made under any circumstances.

##### **5.2 Cancellations before start date**

For the remaining balance of the course fees, the following terms apply.

(a) in cases where 100% of the Student's balance fees owed have been received, the following terms shall apply:

<b>Period before start date</b>	<b>Refund due (%)</b>
120 days +	100
90-119 days	50

45-89 days	10
0-44 days	0

(b) Where Oxford Programs Limited has received a partial payment of the remaining balance of the course fees owed from the Student, the Student shall be entitled to a refund of the portion of the fees received above the following thresholds:

Period before start date	Refund threshold (% of total balance fees)
90-119 days	50
45-89 days	90

For example, where the Student's total balance fees are 5,700.00 Pounds Sterling, and the Student notifies Oxford Programs Limited of their intention to cancel 95 days prior to the start of their course, they will be entitled to a refund of any payments received **above** the threshold of 2,850.00 Pounds Sterling, that being 50% of the Student's total balance fees.

(c) Where the Student has registered for more than one course in any given year, the **start date** referred to in the tables above shall be the start date of the earliest of those courses.

(d) All refunds shall be net of any foreign exchange losses and net of any credit card or other banking or transfer charges and of any similar expenses incurred by Oxford Programs Limited as well as after deduction of a management charge of 100.00 Pounds Sterling.

### 5.3 Cancellations or terminations on or after start date

Where a cancellation or termination of a course occurs on or after the start date for any reason and whether by the Student or by Oxford Programs Limited the Student shall receive no refund of any course fees already paid or incurred.

### 5.4 Cancellation or postponement by Oxford Programs Limited, and changes to the Course

Oxford Programs Limited reserves the right to cancel the Course owing to insufficient demand or the effects of infectious disease, or where other factors beyond Oxford Programs Limited's reasonable control necessitate it. If such cancellation does not fall within the circumstances provided for in Clauses 10 and 11, Oxford Programs Limited shall refund to the Student any Course fees paid.

Should the effects of COVID-19 or other infectious disease or public health situation render it unfeasible in Oxford Programs

Limited's sole opinion to operate the Course, it shall be entitled to postpone the Course by up to 12 months, and shall be entitled in such circumstances to retain the non-refundable enrolment fee and any other monies paid by or on behalf of the Student, to be carried forward and credited against the fees of the postponed Course.

Oxford Programs Limited reserves the right, should the effects of COVID-19 or a public health situation, in Oxford Programs Limited's sole opinion, require it or render it prudent:

- (a) to alter Course content substantially from that advertised at the time of booking; and/or
- (b) to transfer some or all of the academic, extra-curricular, and/or social content of the Course, and any other aspect of the Course, to delivery via an online medium; and/or
- (c) to change the location in which a course will be delivered to the Student to a town or city other than that originally booked by the Student or, if logistical requirements demand it, to another country, and if the Course is not being run in the new location to transfer the Student to a different course.

### 5.4B Discounts

In the event that Oxford Programs Limited makes a refund of Course fees paid to it, either where obliged to do so by this Contract or as a gesture of goodwill, it shall be entitled to issue such a refund in the form of a discount, which may be credited against the cost of another course or courses run by Oxford Programs Limited.

### 5.5 Visa rejections

The Student is referred to Clause 19 for terms in relation to visa rejections.

### 5.6 Insurance

The Student may benefit from travel insurance under a scheme provided by an insurer chosen by Oxford Programs Limited in its absolute discretion from time to time, although Oxford Programs Limited shall be under no obligation to arrange any such insurance. Details of the scope of cover provided (if any) will be made available on Oxford Programs Limited's website at <https://www.oxford-royale.com/about/useful-information/insurance/>.

If any such travel insurance is in place, it is nonetheless essential that the Student checks the scope of the cover provided to determine whether they will be covered and to apprise themselves of all conditions, inclusions, limitations, financial limits of cover and exclusions of and from the policy.

The Student must take out their own additional private insurance if they consider additional cover would be necessary or useful, and in any event shall ensure that they comply with the provisions of Clause 18.1.

The Student is referred to Clause 18 for further terms in relation to insurance.

### **5.7 Postponement**

The Student may not postpone their registration or carry forward their fees paid to a subsequent course at a later date. For the avoidance of doubt, this Clause 5.7 shall remain applicable whatever the reason given for requesting a postponement or carrying forward of Course fees paid including (but without prejudice to the generality of the foregoing) illness arising before or during the Course.

### **5.8 Cancellation before the Course for medical reasons**

In the event of the Student becoming ill before the start date of the Course and being unable to attend the Course or any part of it in consequence thereof, no refund of any fees will be made save as provided in Clauses 5.1 and 5.2 above. For this reason the Student is strongly advised to have insurance (see Clauses 5.6 and 18) against the possibility of needing to cancel the Course or any part of it at any time.

### **5.9 Cancellation during the course for medical reasons**

In the event of the Student becoming ill during the Course no refund of any fees will be made. For this reason the Student is strongly advised to have insurance (see Clauses 5.6 and 18) against the possibility of needing to cancel the Course or any part of it at any time.

### **5.10 Transfer of place and re-application of monies paid**

Without prejudice to Clause 12, the Student may not transfer their place on the Course to another person or request that any monies paid be applied in discharge (whether whole or partial) of fees or other sums owed by another student. For the avoidance of doubt, this Clause 5.10 shall apply whatever the reason given for requesting a transfer of a place or re-application of monies paid, including illness arising before or during the Course.

### **5.11 Absence without cancellation**

The Student shall not under any circumstances (save in accordance with the procedures set out in the Rules & Regulations) absent himself from the Campus or withdraw himself from the Course without having made a written cancellation in accordance with this Clause 5.

### **5.12 Transfer to another course**

Should the Student wish to transfer to another course taking place between the same dates as a course for which they have booked, or to another class on the same course, they may request such a transfer up to and including 7 days before the date on which the booked course from which they wish to transfer is due to commence, by completing the form at <https://www.oxford-royale.com/contact-us>, via the chat facility on Oxford Programs Limited's website, or by requesting support on the Oxford Royale Portal at <https://portal.oxford-royale.com>. In such circumstances, Oxford Programs Limited shall endeavour to fulfil the Student's request (subject to availability of a place and other relevant factors) but shall be under no obligation to do so. If the course to which the Student wishes to transfer has higher course fees than the original course, the balance of additional course fees shall be paid forthwith. If the course to which the Student wishes to transfer has lower course fees than the original course, a refund of the difference will be made net of any foreign exchange losses and net of any credit card or other banking or transfer charges and of any similar expenses incurred by Oxford Programs Limited.

After the seventh day before the date on which the booked course is due to commence until the start date of the Course, no applications to transfer to another course will be considered.

After the Course has commenced, should the Student wish to transfer to another course taking place between the same dates and on the same Campus, or to transfer to a different class within the same course and on the same Campus, they may apply to the Programme Director on that Campus. In such circumstances, Oxford Programs Limited shall endeavour to fulfil the Student's request (subject to availability of a place and other relevant factors) but shall be under no obligation to do so. If the course to which the Student wishes to transfer has higher course fees than the original course, the balance of additional course fees, plus a management charge of 100 pounds sterling, shall be paid before the course change can be facilitated (the management charge of 100 pounds sterling shall be payable for all course changes approved by Oxford Programs Limited). If the course to which the Student wishes to transfer has lower course fees than the original course, no refund of the difference will be made.

Under no circumstances will it be possible to transfer to a course operating on a different Campus after the seventh day before the booked course is due to commence.

### **5.13 Reimbursement**

Oxford Programs Limited can only make a reimbursement of any fees paid to it using the same means of payment as the Student used

for the initial transaction (and only to the value received by Oxford Programs Limited).

## 6. Termination

6.1 Oxford Programs Limited shall be entitled forthwith to terminate this Contract (and any contract for a course or courses booked but which have not yet commenced) by written notice to the Student if:

(a) payment of 100% of any monies owing to Oxford Programs Limited (including the balance of any Course fees) has not been made by at least 90 days before the start date of the Course (or prior to the start date of the earliest course where the Student has registered for more than one course in any given year); or

(b) without prejudice to Clause 6.1(a) the Student commits any breach of the provisions of this Contract (including but not limited to a breach where Oxford Programs Limited considers in its absolute discretion that the Student has infringed any of the Rules & Regulations) or of any other contract relating to a course provided by Oxford Programs Limited, and in the case of a breach capable of remedy without risk of detriment to other students as perceived in its absolute discretion by Oxford Programs Limited fails to remedy the same within 14 days (where the breach has occurred prior to the start date of the Course) or within 24 hours (where the breach has occurred on or after the start date of the Course) after the giving of a written notice particularising the breach and requiring the same to be remedied; or

(c) the Student or anyone acting on their behalf uses language which Oxford Programs Limited in its absolute discretion considers threatening, obstructive, offensive, or abusive in communication, whether written or oral, with Oxford Programs Limited.

6.2 For the purpose of but subject to Clause 6.1(b) a breach shall be considered capable of remedy if the Student can comply with the provision in question in all respects other than as to time and performance (provided that time and performance is not of the essence).

6.3 Any waiver by Oxford Programs Limited of any breach of any provision of this Contract shall not be considered a waiver of any subsequent breach of the same or any other provision hereof.

6.4 The rights to terminate this Contract conferred by this Clause 6 shall be without prejudice to any other right or remedy of Oxford Programs Limited in respect of the breach concerned and any other breach.

## 7. Consequences of complete or partial termination

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7.1 Upon registration for a course by payment of a non-refundable enrolment fee the Student is committed to taking up the place on the Course and paying the full Course fees as provided for in Clauses 3 and 4 and requests for refunds following cancellation or termination after the Course has started shall be treated solely in accordance with Clause 5.

7.2 Oxford Programs Limited accepts no responsibility for any loss or damage suffered by the Student as a result of termination of this Contract pursuant to Clause 6.1 only, including the cost of alternative accommodation, air fares, or other travel expenses for the Student or any other person.

7.3 Following the point of termination (where this occurs after the Course has begun, or after the Student has begun to travel to the Campus to attend the Course) for whatever reason and without prejudice to Clause 7.2 the Student shall be entirely responsible for their return to their home or other next destination at entirely their own cost. Where termination occurs (for whatever reason) after the Course has begun, the Student shall permanently depart the Campuses within 24 hours of the time at which they are informed of this Contract's termination, and informing the Student that they have been expelled from the Course shall be treated as having informed the Student of the termination of the Contract.

7.4 After termination of this Contract (for whatever reason), Oxford Programs Limited shall have no further responsibility toward the Student under this Contract. Nevertheless, where the Student has not permanently departed the Campuses within the prescribed time under clause 7.3 above, Oxford Programs Limited reserves the right, and shall be entitled, to move the Student from the Campus at which they have been resident to another Campus or another location. The Student shall not be entitled or permitted to participate in any lessons or activities at the new (or any other) Campus, nor to socialise or interact with any other student.

7.5 Subject as otherwise provided herein and to any rights or obligations which have accrued prior to termination neither party shall have further obligations to the other under this Contract following termination thereof save as provided in Clause 28.

## 8. The Student's responsibilities

8.1 The Student undertakes with Oxford Programs Limited:

(a) if requested by Oxford Programs Limited to provide satisfactory (to Oxford Programs Limited) references in respect of himself;

(b) to behave responsibly and not to damage any property belonging to Oxford Programs Limited, to any of the Campuses

or to any other person;

(c) fully to indemnify Oxford Programs Limited against any loss or damage to the premises, furniture or other property of the Campuses or of any other person by the Student or ensuing as a reasonably (in the opinion of Oxford Programs Limited) foreseeable consequence of any act or omission of the Student and to indemnify Oxford Programs Limited against any and all claims or costs in respect thereof;

(d) not to undertake any activity that may be liable (in the opinion of Oxford Programs Limited) to bring Oxford Programs Limited, the Campuses, or other venues (whether or not Course activities are held there) into disrepute;

(e) to treat the facilities and the premises of the Campuses, other venues (whether or not Course activities are held there) and all other persons with care and respect for the privacy of their residents (where applicable) and not to interfere with or gain access to or attempt to gain access to those parts of the premises of the Campuses or other venues to which public use or access are indicated by the Campus or venue in question to be unauthorised;

(f) not to smoke, vape, or use e-cigarettes at any time while on the course, and in particular not to do so in any room on the Campuses; in the event of noncompliance, detectors may trigger the alarm; should the Fire Service or Campus levy a fine for unnecessary attendance the right is reserved to pass on this charge to the Student; the Student is referred to paragraph 8 of the Rules & Regulations;

(g) without prejudice to Clause 8.1(f), not to commit any act which breaches the criminal law of, or infringes the civil rights of any other person under the laws of, the legal jurisdiction in which the Course is held;

(h) to pay to Oxford Programs Limited a charge in respect of a replacement room key, access card, or other similar device in the event of the loss or damage of the original to the value of 100 Pounds Sterling, and in the event of loss or damage to any food payment fob or card to pay to Oxford Programs Limited a charge of 50 Pounds Sterling;

(i) to follow all instructions communicated or otherwise published by or on behalf of the Campuses and other venues (whether or not Course activities are held there) with respect to security, health and safety regulations, and personal and public safety;

(j) not to affix or attach anything to or otherwise decorate the whole or any part of the Campuses or any other venues (whether or not Course activities are held there).

8.2 As provided in Clauses 6 and 7 (and without prejudice to those clauses) Oxford Programs Limited reserves the right at any

time to exclude from the Course and the premises of the Campuses and to terminate this Contract in respect of any Student whose behaviour is, in the opinion of Oxford Programs Limited, unacceptable or an unacceptable nuisance or annoyance to other Students or to others on the premises of the Campuses or elsewhere and Clause 5.3 (no refunds) shall apply. Oxford Programs Limited also reserves the right at any time (including before commencement of the Course) to exclude from the Course and the premises of the Campuses and to terminate this Contract where it reasonably believes that the behaviour of the Student is likely to result in a breach of the Rules & Regulations or to be (in the sole opinion of Oxford Programs Limited) unacceptable, or where the Student has breached the Rules & Regulations on any other course operated by or on behalf of Oxford Programs Limited, and in such circumstances the Student shall receive no refund of any course fees already paid or incurred.

8.3 The Student is bound by the Rules & Regulations and such other rules or regulations as may be notified to them whether before or after registration for the Course. Failure to abide by such rules and regulations is aimed to be dealt with immediately and may lead to expulsion from the Course and termination of this Contract pursuant to Clauses 6 and 7.

8.3B Oxford Programs Limited takes pride in the multicultural and diverse environment of its summer schools, having welcomed students from more than 175 countries throughout its history, and each year we assemble a diverse team of staff to run each programme. This diversity in our workforce significantly contributes to our ongoing success. We are committed to fostering and safeguarding a culture of respect for everyone at all times.

Oxford Programs Limited does not tolerate behaviour that it determines, in its sole opinion, to be discriminative or racist in nature, nor does it tolerate hate speech of any kind. Any and all accusations of discrimination and harassment will be thoroughly investigated by a senior member of Oxford Programs Limited staff (that being defined as a Director of the Company, a member of the Senior Management Team, or a Programme Director at one of the Campuses). Any student found, in the opinion of Oxford Programs Limited, to have demeaned, bullied, harassed or caused distress or humiliation to any other student or any staff member on the basis of their race, their ethnicity or the colour of their skin will be instantly dismissed from the course pursuant to Clauses 6 and 7 of the Terms & Conditions.

8.4 Oxford Programs Limited reserves the right to refer instances of what it perceives to be obstructive, disruptive, illegal or aggressive behaviour by the Student to the appropriate authorities or security staff of the relevant Campus

and/or the local police.

8.5 Oxford Programs Limited reserves the right not to issue, or to rescind, the Student's graduation certificate and/or academic reports where the Student has in the opinion of Oxford Programs Limited breached any or all of the terms contained in this Contract.

8.6 Without prejudice to any other provision of this Contract, the Student shall at all times indemnify and keep indemnified Oxford Programs Limited against all expenses, costs, claims, damage and loss arising from or in connection with any act or omission of the Student.

8.7 The Student shall be required to meet all academic and English language proficiency requirements which Oxford Programs Limited has stipulated as prerequisites for participating in the Course in its promotional literature (whether in digital or printed form) or during the booking process. If, in the absolute discretion of Oxford Programs Limited, the Student does not meet the English language proficiency requirements for the Course, Oxford Programs Limited shall be entitled to and will endeavour to transfer them onto one of its English language courses. If, in the absolute discretion of Oxford Programs Limited, the Student does not meet the academic requirements for the Course, Oxford Programs Limited shall be entitled to and will endeavour to transfer them onto another of its courses which its staff consider the Student is qualified to participate in; in selecting an alternative course, Oxford Programs Limited will consult with the Student but will retain absolute discretion over the choice of course.

If for any reason it is not possible or practical to transfer the Student onto another course (including because the Student's command of English is too rudimentary to enable them to benefit from one of Oxford Programs Limited's English language courses (which are not intended for beginners)), the Student may be removed from their course and this Contract terminated in accordance with Clause 6.1(b).

8.8 The Student shall not commit a criminal or civil offence, or provide false qualifications or other fraudulent documentation.

### **8B Oxford Programs Limited's responsibilities**

8B.1 Oxford Programs Limited shall deliver the Course, using reasonable care and skill.

8B.2 The Course fees include provision to the Student of suitable accommodation. In rare circumstances, Oxford Programs Limited may be prepared to allow the Student (or their parents or legal guardians) to arrange their own accommodation

and to attend the Course as a day student. Such arrangements must be made with Oxford Programs Limited before booking a course, and adjusted fees may be agreed to reflect such alternative accommodation arrangements. The terms of such an agreement (in this Clause, "**Agreement**"), including provisions regarding fees, accommodation, and meals, are incorporated into this Contract, and in the event of any conflict between the Agreement and this Contract, the Agreement shall prevail. In such circumstances Oxford Programs Limited will have no responsibility for, or liability in respect of, the Student's accommodation or meals beyond such as is provided for in the Agreement.

8B.3 Oxford Programs Limited gives no guarantee that any request by or on behalf of the Student for particular accommodation arrangements with other students (such as sharing rooms with, or being in adjacent rooms to, another student) can or will be met, and the Student acknowledges that accommodation arrangements may be altered by Oxford Programs Limited in its absolute discretion at any time before or during the Course.

8B.4 Oxford Programs Limited reserves the right, without being required to give any reason, to change the accommodation for the Course from that originally booked or allocated and to accommodate the Student at another Campus in the same city or region. Oxford Programs Limited shall endeavour to provide as much notice as reasonably possible of any such change in accommodation.

8B.5 Bedrooms at the Campus are likely to be standard accommodation for the usual students of the institution which owns the Campus; as such, the majority of bedrooms do not have en-suite lavatories or bathrooms. Any request by or on behalf of the Student to be allocated a room with an en-suite lavatory, bathroom, or shower room will be considered by Oxford Programs Limited first where it is based upon genuine medical need, and has been evidenced by such supporting documentation as Oxford Programs Limited may require. Any request for en-suite facilities on medical grounds shall be made in accordance with the guidelines set out at <https://www.oxford-royale.com/about/useful-information/policies/key-policies-procedures/>.

8B.6 For certain Courses, Oxford Programs Limited may make available to the Student the option to gain priority access to any bedrooms with a en-suite bathroom in return for the payment of a supplementary En Suite Reservation Fee. If this option is available to the Student, it will be offered to the Student as part of the booking process or in subsequent communications. The Student is referred to <https://www.oxford-royale.com/ensuite-reservation-fee/> for additional terms and information regarding

the En Suite Reservation Fee.

8B.7 The standard and type (i.e. twin or single rooms, or with or without en-suite facilities) of accommodation varies both between different Campuses and within any particular Campus, and the Student acknowledges that bedrooms are usually assigned at random, the principal exceptions to this being where genuine medical needs have been notified to, and accepted by, Oxford Programs Limited, and where (when available and applicable) the Student has requested and paid the En Suite Reservation Fee

## 9. Rules & Regulations

9.1 The Student is bound by, and shall abide by, the Rules & Regulations from time to time in force, a copy of which will be made available to all students, and which are in any event available on Oxford Programs Limited's website at <https://www.oxford-royale.com/about/useful-information/policies/terms-conditions/> or at such other URL as Oxford Programs Limited may choose to make them available.

9.2 By paying the non-refundable enrolment fee referred to in Clause 3 the Student confirms that he has read and agrees to abide by the Rules & Regulations.

### 9B The Campuses

9B.1 The Campuses are often located in historic buildings, not constructed with the infrastructure of digital communication, or modern health & safety standards, in mind.

9B.2 The Student therefore accepts and acknowledges that:

- (a) they may not have access to the internet from their own devices (whether via a cable or wireless connection) and that Oxford Programs Limited is under no obligation to provide such at any time during the Course; and
- (b) where internet access is available to the Student on their own devices, Oxford Programs Limited has no control over the network, or the quality of the connection, nor the ability to investigate or resolve internet access issues (internet access, unless on a publicly-available network, will be provided by and under the control of the institution at whose premises the Campus is located, and will be subject to the Student's compliance with that institution's IT policies and terms of use).

9B.3 Recognising that they will be living and working in buildings which may present potential safety risks (e.g. steep, narrow, and/or winding staircases), the Student shall:

- (a) at all times act with appropriate consideration for their own and others' safety, having regard to potential hazards

and risk factors (e.g. not attempting to climb or descend staircases carrying luggage which cannot be safely borne by them alone, or without turning on the light); and

- (b) alert a member of Oxford Programs Limited's staff to potential health & safety risks of which they become aware (e.g. lights not working on a staircase).

## 9C. Control of infectious diseases

9C.1 For the protection of other students, its staff members, and the general public, Oxford Programs Limited may require the Student to take a test (in such form as Oxford Programs Limited shall in its absolute discretion determine, such as a temperature check, a lateral flow test, or laboratory-based sample testing) for COVID-19 or any other infectious disease upon arrival for the Course and periodically throughout the Course.

9C.2 Should the Student return a positive result on arrival, Oxford Programs Limited shall be entitled to refuse entry to the Course, and may make arrangements for the student to undertake any period of quarantine or self-isolation mandated by the relevant authorities of the location in which the Student is at the time. The Student shall be liable for the costs of any such arrangements and shall pay in advance such funds as are reasonably requested by Oxford Programs Limited on account of such costs, and reimburse Oxford Programs Limited forthwith upon demand for such costs which it has incurred.

9C.3 Should the Student return a positive result to any test carried out during the Course, Oxford Programs Limited shall be entitled to require the Student to undertake any period of quarantine or self-isolation mandated by the relevant authorities of the location in which the Student is at the time, either on Campus or, if necessary, at an off-Campus location. The Student shall be responsible for any additional costs incurred by Oxford Programs Limited in making arrangements for quarantine or self-isolation, and shall pay in advance such funds as are reasonably requested by Oxford Programs Limited on account of such costs, and reimburse Oxford Programs Limited forthwith upon demand for any such costs.

## 10. Limitation of liability

10.1 Oxford Programs Limited shall not be liable to the Student for any damages, loss, costs, expenses, claims or proceedings howsoever arising and whether actual or contingent arising in connection with the performance or contemplated performance of this Contract except for death or personal injury resulting from negligence of Oxford Programs Limited, its employees agents consultants subcontractors or suppliers whilst acting within the scope of or in the course of their employment or contract.



10.2 Without limiting the generality of this Clause 10 or of the Contract as a whole, Oxford Programs Limited will not accept liability in the following circumstances:

- (a) loss of or damage to personal belongings whether or not caused by Oxford Programs Limited's negligence;
- (b) if the failure or breach of this Contract is in whole or in part the fault of the Student;
- (c) if the failure or breach of this Contract is the fault of someone else not connected with the provision of the premises at which the Student is staying;
- (d) if the failure or breach of this Contract is in whole or in part attributable to any unusual or unforeseeable circumstances beyond Oxford Programs Limited's control, the consequences of which could not have been avoided even if all reasonable care had been exercised; or
- (e) if the failure or breach of this Contract is in whole or in part attributable to any event which Oxford Programs Limited or the supplier of any service, even with all reasonable care, could not foresee or forestall.

10.3 Where Oxford Programs Limited makes any payment to the Student arising from this Contract, by the acceptance of such payment the Student thereby assigns to Oxford Programs Limited or its insurers any rights the Student may have to pursue any other third party. The Student must thereafter provide Oxford Programs Limited and its insurers with all assistance requested in the pursuit of any such claims.

### **11. Force majeure**

Without prejudice to Clause 10, Oxford Programs Limited shall not be deemed to be in breach of this Contract or otherwise be liable to the Student for non-performance or part-performance only or delay in performance of any obligation under this Contract arising wholly or partially out of circumstances beyond its control including but not limited to occurrences or threatened or suspected occurrences of activities of suspected terrorists, human or animal disease (including COVID-19 and any future pandemic), fire or flood, natural disaster, disruption to air traffic, withdrawal or non-availability of services or facilities by any third party, or direction of any competent local or national authority or fear of any such.

### **12. Assignment**

12.1 This Contract is personal to the Student who may not assign or dispose of any of their rights hereunder or sub-contract or otherwise delegate any of their obligations hereunder.

12.2 Oxford Programs Limited shall be entitled to assign the benefit and/or burden of this Contract to any person or company

Oxford Royale is a part of Oxford Programs Limited, a company registered in England as company number 6045196, registered office at 264 Banbury Road, Oxford, OX2 7DY. Tel: +44 (0) 1865 954 800, [www.oxford-royale.com](http://www.oxford-royale.com), [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk)

without requiring any consent of the Student.

### **13. Notices and service**

13.1 Any notice or other information required or authorised by this Contract to be given by either party to the other may be given by hand or sent (by first class pre-paid post, or email), in the case of Oxford Programs Limited at the addresses stated in Clause 5, and in the case of the Student at their address as stated in the last communication of each type received from them.

13.2 Any notice or other information sent to the Student by post which is not returned to the sender as undelivered shall be deemed to have been given on the third day after the envelope containing the same was so posted; and proof that the envelope containing any such notice or information was properly addressed and posted and that it has not been so returned to the sender shall be sufficient evidence that such notice or information has been duly given.

13.3 Any notice or other information sent by email or comparable means of communication shall be deemed to have been duly given on the date of transmission provided that, in the case of email, no "failed delivery" message has been received by the sender.

13.4 Service of any legal proceedings concerning or arising out of this Contract may be effected by causing the same to be delivered to any address provided by the Student or his parent or legal guardian or to such other address as may from time to time be notified in writing by the party concerned.

### **14. Governing law and jurisdiction**

The interpretation and performance of this Contract shall be subject in all respects to English law and the Student hereby irrevocably submits to the exclusive jurisdiction of the English courts in respect of any difference, claim, or dispute (including any non-contractual difference, claim, or dispute) that may occur between the parties to this Contract in relation to this Contract, its meaning, performance, subject-matter, or formation, or in relation to any other matter.

### **14B. Severance**

If any provision or part-provision of this Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to render it valid, legal, and enforceable, or, if that is not possible, it shall be deemed deleted, but such deletion shall not affect the validity and enforceability of the rest of this Contract.

### **14C. Waiver**

No failure or delay by Oxford Programs Limited to exercise any

right or remedy provided under this Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

### **15. Third party rights**

The Contracts (Rights of Third Parties) Act 1999 is excluded from applying to this Contract and nothing in this Contract confers or purports to confer on any third party any benefit or any right to enforce any terms of this Contract.

### **16. No relationship of partnership, agency, or employment**

Nothing in this Contract shall create, or be deemed to create, a partnership or the relationship of principal and agent or employer and employee between Oxford Programs Limited and the Student or any other person.

### **17. Alterations**

Without prejudice to any other clause of this Contract, Oxford Programs Limited reserves the right to make alterations without prior warning to Course start dates, Course content, and its academic and extracurricular timetables, depending on the availability of lecturers and other staff and other factors, as well as to the Rules & Regulations.

### **18. Insurance**

18.1 It is compulsory for the Student to be at all times comprehensively insured to cover all costs and consequences of medical treatment, repatriation, personal/public liability, personal accident, damage/theft/loss of personal belongings, legal expenses, recovery of course fees and flights booked or needed in the event of cancellation or early departure.

18.2 If, during the Course or any days spent travelling to or from the Course, EU nationals are entitled to free-at-the-point-of-delivery medical treatment on the United Kingdom's National Health Service (NHS), they shall bring with them valid documentation entitling them to access such treatment, such being additional to and not instead of comprehensive insurance as set out in Clause 18.1.

18.3 The Student shall provide Oxford Programs Limited with proof of their applicable policies of insurance forthwith upon request.

### **19. Visas**

19.1 The Student is strongly advised to ensure that they have an

appropriate visa for study in the UK covering the Course dates and that they can comply with all other UK entry and residence requirements before payment of any fees to Oxford Programs Limited or incurring any travel costs, as under no circumstances will any refund be made on grounds of lack of visa or similar travel documents required to enter the UK legitimately, save in accordance with the cancellation provisions set out in Clause 5, and Oxford Programs Limited shall bear no liability for the Student's inability to participate in all or any part of the Course as a consequence of the Student's failure to obtain such documentation.

19.2 The Student shall comply fully with any applicable immigration laws when entering the country in which the Course is held.

### **20. Representation**

The Student undertakes with Oxford Programs Limited:

- (a) not to make trade mark use of any name, trade mark or logo of Oxford Programs Limited;
- (b) not to make trade mark use of any name, trade mark or logo of any of the Campuses or other venues (whether or not Course activities are held there).

### **21. Communication of this Contract**

21.1 Oxford Programs Limited shall communicate to the Student the terms contained in this Contract in several ways in order to ensure that such terms are successfully received and understood.

21.2 Specifically this Contract will be:

- (a) presented every day online (save during reasonable downtime for website maintenance) on our website at <https://www.oxford-royale.com/about/useful-information/policies/terms-conditions/> as a link which may be viewed and printed off in full at any time, as well as in the Documents area of the online Oxford Royale Portal for customers and students who have registered for a course; and
- (b) presented as a hyperlink as a part of the online application process with the website coding written such that registration is not possible without a tick-box being checked by the Student thereby signalling agreement.

### **22. Marketing, photography and videos**

22.1 Subject to Clause 22.3 the Student agrees to participate in promotional activities undertaken by Oxford Programs Limited which include photography, videoing, recording and other such activities.

22.2 These activities may result in the production of materials featuring the Student such as brochures, posters, websites,

newsletters and marketing campaigns, as well as in the use of the Student's image (whether moving or still) or voice in social media posts.

22.3 Where desired the Student is able to opt out in advance of arrival on campus of involvement in such marketing by sending an email requesting the same to [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk) or to such other address as may be notified to the Student by Oxford Programs Limited from time to time.

22.4 Where desired the Student opts out after arrival on campus of involvement in such marketing by sending an email requesting the same to [admin@oxford-royale.co.uk](mailto:admin@oxford-royale.co.uk) or to such other address as may be notified to the Student by Oxford Programs Limited from time to time. This will apply to all marketing activities commencing from the date of receipt of such notice, but not to activities already produced.

22.5 Image (whether moving or still) or voice may still be used where the Student has opted out if they are part of a group and are not specifically identifiable.

### 23. Press / media

23.1 Subject to clause 23.2, the Student shall not during the Course make any statement or give any interview to the media or publish any material whether online or otherwise in relation to Oxford Programs Limited or any of its employees, members or workers or its clients or business referrers without the prior written consent of a company director of Oxford Programs Limited.

23.2 The Student may make reasonable use of social media platforms, provided that:

- (a) they do so in accordance with this Contract and the Rules & Regulations, and with any applicable laws;
- (b) they do not publish any material which is defamatory, offensive, obscene, or illegal;
- (c) if the published material refers to, features, or includes the image of any other student or any staff member of Oxford Programs Limited, they have the permission of that person to publish it; and
- (d) they comply with the terms of use of any social media platforms which they use, including any terms as to minimum age limits.

23.3 The Student shall remove or recall any material which has been published immediately upon being asked to do so by or on behalf of Oxford Programs Limited insofar as it is within the Student's power to do so.

### 24. Medical, Religious, Disability, Learning, Anti-Discrimination & Hate Speech and other Policies and Procedures

24.1 It is extremely important that the Student familiarises themselves with information regarding the medical, religious, disability, learning, anti-discrimination & hate speech and other policies and procedures as presented on Oxford Programs Limited's website at <https://www.oxford-royale.com/about/useful-information/policies/key-policies-procedures/>. This webpage contains very important information for the Student to consider carefully prior to enrolling on to a course. The Student accepts, and agrees to abide by, the said policies and procedures, as amended from time to time, set out at the URL stated in this clause (or at such other URL at which Oxford Programs Limited may choose to make them available).

24.2 Oxford Programs Limited will require the Student's parents/ legal guardians (or the Student, if they have reached the age of 18 at the relevant time) to complete a medical and dietary information form prior to the Student's arrival in the UK. The Student's parents or legal guardians (or the Student if they have reached the age of 18) shall submit the completed form not less than 60 days prior to the start of the Course (or prior to the start date of the earliest course where the Student has registered for more than one course in any given year): it is essential to the safety and wellbeing of each Student that the form is completed accurately and fully. If the information given on the form changes at any time prior to the end of the course, the Student's parents or legal guardians (or the Student if they have reached the age of 18) shall notify Oxford Programs Limited forthwith of any changes.

### 24B. Data processing

24B.1 Oxford Programs Limited's Privacy Notice for Parents, Legal Guardians, Customers and Students ("the Privacy Notice"), which is available at <https://www.oxford-royale.com/about/useful-information/policies/privacy-cookies/> (or at such other URL as Oxford Programs Limited may choose to make it available from time to time) or on request by email to [privacy@oxford-royale.co.uk](mailto:privacy@oxford-royale.co.uk), sets out, amongst other information, what personal data Oxford Programs Limited collects, the ways in which that data is used, and with whom that data may be shared.

24B.2 For the avoidance of doubt, and without prejudice to any other legal basis which Oxford Programs Limited may have for processing that data, the Student consents to Oxford Programs Limited processing their personal data in accordance with the Privacy Notice.

### 25. Complaints procedure

The Student is entitled to make a complaint by following the

complaints procedure documented on Oxford Program Limited's website at <https://www.oxford-royale.com/about/useful-information/feedback/>.

## 26. About Oxford Programs Limited

Oxford Programs Limited is incorporated in England under company number 6045196 with its registered office at 264 Banbury Road, Oxford OX2 7DY. Its VAT number is 880277603. Oxford Programs Limited contracts with colleges of the Universities of Oxford and Cambridge and with other institutions for the use of their facilities but is not a part of and does not operate under the aegis of the University of Oxford, the University of Cambridge, any of the constituent colleges of those universities, or any other university.

## 27. Oxford Programs Limited and the University of Oxford

It is important to be clear that Oxford Programs Limited is not part of or otherwise affiliated to the University of Oxford. Oxford Programs Limited contracts with institutions including the University of Oxford for the use of their facilities and also contracts with tutors from those institutions but does not operate under the aegis of the University of Oxford. Oxford Programs Limited is not affiliated in any way with the University of Oxford or any of its constituent colleges. Full details are available at <https://www.oxford-royale.com/about/host-venues/>.

## 28. Continuing obligations

The following provisions of this Contract shall survive expiry at termination of this Contract howsoever it may arise and shall continue in force indefinitely:

Clause 4 (Balance payment), Clause 4B (Your right to cancel within 14 days), Clause 6.4 (Termination), Clause 7 (Consequences of complete or partial termination), Clause 8.1 (c) and (h) (The Student's responsibilities), Clause 8.4, 8.5, and 8.6 (The Student's responsibilities), Clause 9 (Rules & Regulations), Clause 10 (Limitation of liability), Clause 14 (Governing law and jurisdiction), Clause 14B (Severance), Clause 14C (Waiver), Clause 20 (Representation), Clause 22 (Marketing, photography and videos), Clause 24B (Data processing), Clause 25 (Complaints procedure).

## 29. Value Added Tax (VAT)

All prices stated by Oxford Programs Limited in its electronic and paper marketing materials are inclusive of VAT (where applicable).

## 30. Definitions and interpretation

In this Contract the following words and phrases shall bear the

following meanings:

30.1 "the Campuses" means the venue(s) where the Student is resident or taught during the Course, being one or more of those bodies or institutions listed in the Schedule and "Campus" means any one of them.

30.2 "this Contract" means the terms and conditions contained herein.

30.3 "the Course" means the programme to be provided by Oxford Programs Limited, as described on Oxford Programs Limited's website at the date on which this Contract comes into effect in accordance with Clause 3, which is the subject matter of this Contract, together with all its associated activities and arrangements.

30.4 "Oxford Royale" and "Oxford Royale Academy" are trading names of Oxford Programs Limited.

30.5 "the Rules & Regulations" means the course rules and regulations from time to time in force and which are published in the 'Rules & Regulations' document, available online at <https://www.oxford-royale.com/about/useful-information/policies/terms-conditions/> or at such other URL as Oxford Programs Limited may choose to make it available.

30.6 "the Student" means the participant in the Course in respect of whom this Contract is made, and where they are a minor shall (except where the wording of any clause indicates to the contrary or in relation to the actual delivery of the Course by Oxford Programs Limited) include their parents or legal guardians.

30.7 Except where a contrary intention appears, a reference to a Clause or Schedule, is a reference to a clause of, or schedule to, this Contract.

30.8 Clause headings shall not affect the interpretation of this Contract.

30.9 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).

30.10 Unless the context otherwise requires, words in the singular shall include the plural and in the plural shall include the singular.

30.11 Unless the context otherwise requires, a reference to one gender shall include a reference to the other genders.

30.12 A reference to any party shall include that party's personal representatives, successors and permitted assigns.

30.13 A reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time.

30.14 A reference to a statute or statutory provision shall include all subordinate legislation made from time to time under that statute or statutory provision.

30.15 A reference to **writing** or **written** includes e-mail.

30.16 Any obligation on a party not to do something includes an obligation not to allow that thing to be done.

30.17 Any words following the terms **including, include, in particular, for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

## Schedule

### **The Campuses**

1. The University of Oxford and/or all or any of its constituent colleges, or any annex centre owned or occupied by any of those colleges.
2. The University of Cambridge and/or all or any of its constituent colleges, or any annex centre owned or occupied by any of those colleges.
3. Imperial College London and/or any annex, hall of residence or accommodation centre owned or occupied by any of those colleges.
4. Yale University and/or all or any of its constituent faculties, departments, colleges, or other sub-divisions, or any annex, hall of residence, or accommodation centre owned or occupied by any of them.
5. The University of Columbia, and/or all or any of its constituent faculties, departments, colleges, or other sub-divisions, or any annex, hall of residence, or accommodation centre owned or occupied by any of them.